

Set up an iPhone or iPad to access email

1. On the iPhone or iPad home screen, touch the **Settings** icon.



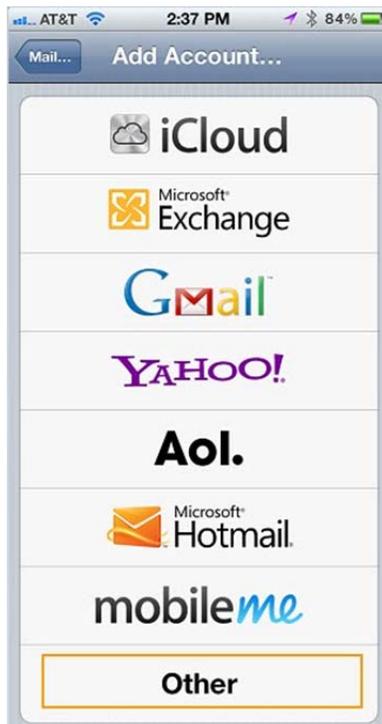
2. Select **Mail, Contacts, Calendars**.



3. Touch **Add Account**.



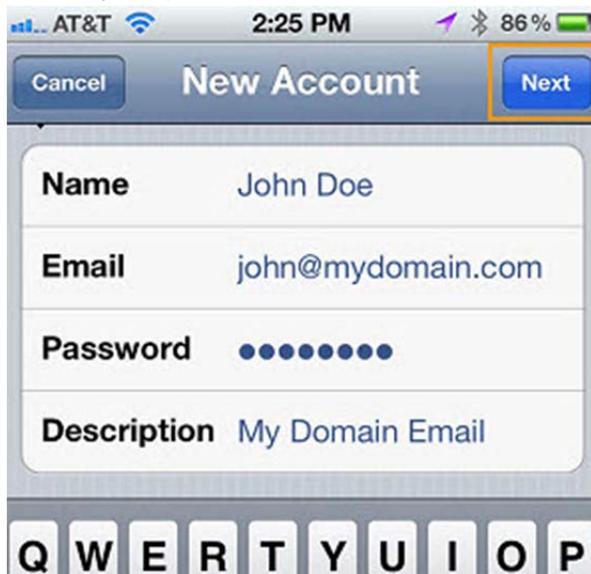
4. Touch **Other**.



5. Select **Add Mail Account**.



6. Enter your personal information. Then, touch **Next**.



- **Name:** Enter your name. For example, John Doe.
- **Email:** Enter your email address. For example, john@mydomain.com.
- **Password:** Enter the password created when you set up the email.
- **Description:** Enter a description. For example, My Domain Email.

7. Select **IMAP** (or select **POP3**). (We recommend you use IMAP. IMAP accounts are the recommended option for customers that want to check email from multiple sources (home computer, work computer, mobile phone).)
8. Enter the following information:
 - Name:** Enter your name. For example, John Doe.
 - Email:** Enter your email address. For example, john@mydomain.com
 - Description:** Enter a description. For example, My Domain Email.

Incoming Mail Server

- **Hostname for IMAP:** imap.homestead.com
- **Hostname for POP3:** pop.homestead.com
- **User Name:** Enter your email address. For example, john@mydomain.com.
- **Password:** Enter the password created when you set up the email.

Outgoing Mail Server

- **Hostname:** smtp.homestead.com
 - **User Name:** Enter your email address. For example, john@mydomain.com.
 - **Password:** Enter the password created when you set up the email.
9. Touch **Next**.
 10. If you don't get a server error, you are finished configuring your iPhone to send and receive email.

Troubleshooting

If you get the error message **Cannot Connect Using SSL**, touch **Yes**.



Then, if you see a second error message, **Secure Connection Failed**, touch **Continue**.

- **FOR IMAP:** If prompted, your Incoming Server Port number is **143**, and the Outgoing Server Port number is **587**.
- **FOR POP3:** If prompted, your Incoming Server Port number is **110**, and the Outgoing Server Port number is **587**.
- If you receive a warning that the server could not be verified, touch **Continue** and then disable SSL as follows:
- Go back into **Settings** and touch **Mail, Contacts, Calendars**.
- Select your new account, then scroll to the bottom and click **Advanced**.
- Make sure that "use SSL" is not selected.